



## ***PUAMANAVACATIONS.COM RENTAL AGREEMENT***

### **PLEASE NOTE**

1. Check-in time is NOT prior to 4:00 P.M.
2. Check-out time is NO later than 11:00 A.M.
3. Occupancy limits will be strictly enforced.
4. The refundable \$ 100 Security deposit is included in your total rental fees.
- 5 Please leave the unit in the same condition as you found it upon you arrival.
- 6.Puamana Vacations (PV) Management shall have full authority and control of your occupancy. Failure to comply with any of the terms of your Vacation Rental Agreement and/or the Puamana Resort House Rules may result in the loss of your security deposit. PV Management reserves the right to cancel this reservation, without further notice, if payments are not received by the due dates specified.
7. When vacationer checks in, they need to register at the Puamana Community Association (PCA) clubhouse to register their car. PCA charges renters a \$10/day Resort Fee up to a max of \$100 for one car. If vacationers have a second car, they will need to pay a one-time additional fee of \$10 for the second car.
8. Guests shall not keep pets or smoke in any vacation rental property. The occupants for this booking are limited to the specified number of individuals. This limit is strictly enforced. If more occupants are reported, the additional number WILL be asked to leave. The renter shall not sublease the unit at any time or have any parties with more individuals than the unit is approved for unless approved on this agreement.

9. After you depart, PV Management will check the property for damage and take an inventory. Your security deposit should be refunded within 20 business days (plus mail time) of your departure providing that there has been no breach of this Agreement or for any/all damage, theft, lost keys, and/or unnecessary maintenance expenses resulting during your occupancy. Please be aware we will charge a fee of \$50 for each key that is missing.

10. Inconvenience caused by weather or airline conditions may occur and do not invalidate this Vacation Rental Agreement nor will the guest be eligible for financial compensation for any of these conditions.

11. All properties are privately owned but are managed by PV Management at contracted rental rates. Tenants agree to hold owner and PV Management free and clear of any damage or injury to self or property resulting from accident, injury, or loss due to rain, negligence, fire, theft, inability to come on vacation prior to 45 days of checkin date or for any other reason.

12. Guest acknowledges and agrees that there will be no refund or adjustments for delayed check-in, early check-out, health or family emergencies, weather conditions, inconvenience, or dissatisfaction for any reason. We do not assign guests to units but rather all guests select their specific unit based on their needs, availability and price. When they confirm a unit, that owner loses the ability to rent to other guests. In the event guest is dissatisfied with the unit the guest selected, PV Management's sole responsibility will be to correct the problem as soon as practically possible providing guest notifies PV management immediately. PV Management reserves the right to move the guest to a comparable unit, subject to availability to remedy conditions beyond its control such as breakdown of major appliances, plumbing, construction, etc.

13. Your deposit minus a \$100 cancellation fee will be refunded if cancellation is received more than 60 days prior to arrival date OR the vacationer can re-schedule the booking for the same unit within a year without loss of any of their payment. No shows are non-refundable. When full payment for the booking is received, you will be given the gate codes and key information. If booking is cancelled after 60 days prior to check in, your deposit will be forfeited unless you just want to reschedule.

I hereby acknowledge that I have read, understood, and accept the Vacation Rental Agreement Terms and Conditions and authorize puamanavacations.com to put 25% of the total rental fees on my credit card and the balance on the card 45 days prior to check in.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_

If you are paying by check, please sign this document and send your check via FEDEX to:

Puamana Vacations 272-3 Pualei Drive Lahaina, HI 96761. 808-280-7860

If you are paying by credit card, (only Mastercard or Visa) FAX this agreement back to 808-661-8589 within 24 hours of receipt.

ALL BALANCES NEED TO BE RECEIVED 45 DAYS PRIOR TO CHECK-IN  
Visa or Mastercard or checks are accepted.

Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Last three digits of security code on back of card: \_\_\_\_\_

Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Please read and sign this Lease agreement and FAX back within 24 hours to 808-661-8589.

MAHALO AND HAVE A SAFE TRIP